

City of Pflugerville
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Pflugerville, TX 78660
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Utility Billing Department
P.O. Box 589
Pflugerville, TX 78691
utilitybilling@pflugervilletx.gov
utilitybilling.pflugervilletx.gov

AUTOMATIC DRAFT APPLICATION FOR NEW CUSTOMERS

Please Print

UTILITY ACCOUNT INFORMATION

Name _____ Service Address _____

Billing Address (if different) _____ Service Start Date (Mon-Fri Only) _____

Phone # _____

Driver's License # _____ State _____ Phone # _____

****Copy of Valid ID Required****

Email Address _____ Subscribe to Electronic Newsletter: Yes No

Request Confidentiality: Yes No Subscribe to Paperless Billing: Yes No

Need Trash Cart Ordered? Yes No Need Recycle Cart Ordered? Yes No **Please allow 7 business days for cart delivery.**
(if applicable) (if applicable)

OPTION 1: AUTOMATIC DRAFT FROM VISA, MASTERCARD OR DEBIT CARD

Complete this section only if drafting from credit or debit card.

Card Type: VISA M/C DEBIT CARD Name on Card _____

Card Number _____ Expiration Date _____ Billing Zip Code _____

OPTION 2: AUTOMATIC DRAFT FROM CHECKING OR SAVINGS

Complete this section only if drafting from checking or savings account.

*****A voided check or bank documentation with routing number is required for drafts from checking or savings accounts*****

Bank Name _____ Bank Account # _____ Checking Savings

Bank Phone # _____ Bank Routing # _____

If you are a new City of Pflugerville customer enrolling in the automatic draft program in lieu of placing a utility deposit, you must remain on the program for one full year unless the account is closed prior to one year. If you are a new water customer, a one-time \$25.00 connection fee will appear on your first utility bill. Failure to remain on the automatic draft program for one full year or the return or decline of a draft for any reason, will result in a deposit charge to your utility account. Your signature on this application signifies your agreement to remain on the draft program for one full year or until the account is closed. **X INITIAL HERE**

I authorize the City of Pflugerville to draft the account indicated above to pay my monthly utility bill. I understand that my bank account will be drafted for the total amount due, **one to three business** days before the due date. I understand that I must continue to make payments as usual until "Paid By Draft" appears on my City of Pflugerville Utility Bill. Failure to do so could result in late fees.

I understand that this draft will remain in effect until the City of Pflugerville has received written notification of its termination and that this bank draft service may be terminated upon receipt of notification for insufficient funds or if declined or returned for any reason. I also understand that if a draft is returned for insufficient funds or is declined or returned for any reason, a deposit charge will be applied to my utility account. I understand that it is my responsibility to notify the city of any change to my account number or expiration date.

SIGN HERE: _____ Date _____

*****COPY OF DRIVER'S LICENSE REQUIRED WITH APPLICATION*****

FOR OFFICE USE ONLY

Account Number _____ Date Application Received _____

Trash/Recycle Cart Ordered _____ Comments/Instructions _____

City Representative _____ Date _____