



SouthWest Water Company has made important changes to our **User Drought Contingency Plan** ("UDCP" or "plan"). We have modified our plan to effectively manage our water systems and water resources during drought conditions, periods of abnormally high usage, system contamination, and extended reduction in ability to supply water due to equipment failure or other emergencies in a conscientious, fair, and appropriate manner.

The updates and changes primarily relate to the restrictions and water use requirements of the various drought contingency stages including the days outdoor watering is allowed. These changes are effective upon the **first** meter reading after **July 31, 2013**. The changes are summarized below and the complete UDCP can be found on our website at [www.swwc.com](http://www.swwc.com) under the "drought-plan" link.

**Voluntary Water Conservation Measures:** Conscientious water use practices are encouraged at all times, but will be enforced each year from May 1st through September 30<sup>th</sup>.

**Stage 1: MANDATORY:** Mandatory Restrictions will be implemented if the system serving your community hits certain supply or demand triggers identified in the plan or if critical system capacities are threatened. Our goal for Stage 1 is to reduce water consumption and usage by ten percent (10%).

Under **Stage 1, mandatory restrictions** on outdoor watering include:

- Use of automatic irrigation systems or hose-end sprinkler(s) is limited between 12:01AM to 4:00AM; 7:00AM to 10:00AM; and 8:00PM to 11:59PM on the approved Watering Day Schedule **twice weekly per the revised schedule below**.
- Irrigation of landscaped areas, such as gardens, trees and flowers by hand-held hose, a faucet-filled bucket or watering can of five (5) gallons or less, or drip irrigation system is allowed any day between 12:01AM to 10:00AM and 7:00PM to 11:59PM.
- Topping off pools is allowed on the approved Watering Day Schedule.
- Washing or rinsing driveways, sidewalks, or streets is prohibited at all times.

**Stage 2: ALARM:** If the system meets additional supply or demand triggers identified in the UDCP, Stage 2 will be activated. Our goal for Stage 2 is to reduce water consumption and usage by twenty percent (20%).

Under **Stage 2, mandatory restrictions** on outdoor watering include:

- Use of automatic irrigation systems is limited between 12:01AM to 4:00AM and 8:00PM to 11:00PM on the approved **Watering Day Schedule - once per week per the revised schedule below**.
- Use of a hose-end sprinkler(s) is limited between 12:01AM to 4:00AM and 7:00PM to 11:59PM on the approved Watering Day Schedule.
- Irrigation of landscaped areas, such as gardens, trees and flowers by hand-held hose, is limited between 12:01AM to 4:00AM and 7:00PM to 11:59PM on the approved Watering Day Schedule.
- Soaker hoses for all landscaped areas, except lawns, are permitted from 12:01AM to 10:00AM and 8:00PM to 11:59PM on the approved Watering Day Schedule.

- Washing vehicles, topping off pools, washing driveways and streets, and construction watering are limited by the same restrictions found in Stage 1.

**Stage 3: CRITICAL:** If the system meets additional supply or demand triggers identified in the UDCP, Stage 3 will be activated. Our goal for Stage 3 is to reduce water consumption and usage by thirty percent (30%).

Under **Stage 3, mandatory restrictions** on outdoor watering include:

- Soaker hose use for use on building foundations is permitted from 6:00AM to 9:00AM and 8:00PM to 11:59PM on the approved **Watering Day Schedule - once per week per the revised schedule below**. All other outdoor water use is prohibited. **Additional Restrictions in Stage 3:** Due to the extreme nature of **Stage 3**, we reserve the right, if necessary, to prescribe a monthly consumption limit for customers to ensure they are meeting the required reduction.

**Stage 4: EXCEPTIONAL DROUGHT:** Our goal for Stage 4 is to reduce water consumption and usage by forty percent (40%) through **mandatory restrictions**. In this stage, **All Outdoor Watering is Prohibited**.

**Stage 4** will be triggered for initiation upon notification by the managing Groundwater Conservation District or Regional Surface Water Authority that the District or Authority has declared an Exceptional Drought Stage or if critical system capacities are threatened or system failures are imminent. Due to the extreme nature of Stage 4, we reserve the right to prescribe a monthly consumption limit for customers to ensure meeting required reduction as needed.

### Watering Day Schedules:

The following schedule has been adopted for outdoor watering when **Twice Weekly Watering** is allowed. This schedule is applicable to Stage 1.

Approved Watering Day Schedule – Stage 1			
Address Ends In	1,4,7,0	2,5 or 8	3,6 or 9
Watering Days	Monday Thursday	Tuesday Friday	Wednesday Saturday

The following schedule has been adopted for outdoor watering when **Once Weekly Watering** is allowed. This schedule is applicable to Stage 2 and Stage 3 in certain cases.

Approved Watering Day Schedule – Stages 2 and 3						
Address Ends In	1 or 7	2 or 8	3 or 9	0 or 4	5	6
Watering Days	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday